



City and County of Swansea

Notes of the **Scrutiny Performance Panel – Adult Services**

Committee Room 5 - Guildhall, Swansea

Tuesday, 19 June 2018 at 3.30 pm

Present: Councillor P M Black (Chair) Presided

Councillor(s)

C A Holley
J W Jones

Councillor(s)

P R Hood-Williams

Councillor(s)

S M Jones

Co-opted Member(s)

T Beddow

Officer(s)

Mark Campisi
Liz Jordan
Deborah Reed
Alex Williams

Principal Officer, Mental Health and Learning Disabilities
Scrutiny Officer
Principal Officer, Resources
Head of Adult Services

Apologies for Absence

Councillor(s): G J Tanner

1 Disclosure of Personal and Prejudicial Interests.

Disclosures of interest – Chris Holley

2 To confirm Convener of the Panel

Peter Black was confirmed as Convener of the Panel

3 Notes of meeting on 16 May 2018

The Panel agreed the notes as an accurate record of the meeting.

4 Public Question Time

No members of the public were present at the meeting.

5 Community Mental Health Team (Swansea Central) Inspection Report and Improvement Plan

Alex Williams, Head of Adult Services introduced the report. Mark Campisi and Deborah Reed also attended for this item and answered questions.

Discussion points:

- Overall the outcome from the inspection was good and positive.
- The report appears more like an audit than an inspection.
- Following on from the inspection Care Inspectorate Wales came up with the improvement plan.
- CIW and Health Inspectorate Wales have followed up since the inspection.
- It is not clear what CIW and Health Inspectorate Wales were looking to achieve / what the aim of the inspection was.
- The Panel picked up on 3 improvements that were needed following the inspection and received an update on progress from officers – the recording of offers of advocacy; third sector input to support prevention and recovery and recording of staff appraisals and training needs.

Actions:

- Original inspection briefing to be sent to Panel members for information.

6 Review of the year 2017/18

Panel members reviewed their year on the Adult Services Panel and completed 4 questions:

1. What has gone well?

- The role of the Panel has improved – it is more focussed and involved
- There is a much more constructive relationship between officers and the Panel
- Pre-decision scrutiny has worked well. It has allowed the Panel to ask difficult questions
- The Panel has a much better understanding of how the budget is drawn up and the constraints.
- Looking at commissioning reviews. This has been a success as able to make recommendations to Cabinet.

2. What has not gone so well?

- Updates on Local Area Coordination – Panel failed to understand where we are at. Performance indicators on this are still a work in progress and this is an issue.
- Panel hasn't fully got to grips with what Western Bay is about and what they are doing.
- The role of public questions. This is tricky for officers to deal with at the meeting. Need to be clear about the expectations. Panel doesn't think this is the best way to engage the public. The Panel needs to think about other ways to engage the public.

3. Has the Panels work programme been focussed on the right things?

- Spent last year focussing on the improvement programme. This year the agenda focusses on particular issues. Be worthwhile adding an item on the improvement plan to the work programme towards the end of this year.
- The Panel feels that scrutiny is under resourced.

4. What have we learned that will help us with future Adult Services scrutiny?

- The Panel has learnt a great deal from the commissioning reviews
- The Panel has learnt where social services is moving in terms of the budgetary process.

7 Work Programme Timetable 2018/19

The Panel considered the work programme.

Actions:

- Update on Improvement Plan to be added to the Work Programme later in the year.
- Invitation to be sent to non executive councillors seeking interest in becoming a member of the Adult Services Panel.

8 Letters

Letters received and considered by the Panel.

9 For information item

The Panel noted the Terms of Reference.

The meeting ended at 4.45 pm